

Naveed Ahmed

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NAVEED AHMED

Senior Systems Administrator & DevOps Engineer

navkthx@gmail.com | 863-458-0638 | Tampa, FL

PROFESSIONAL SUMMARY

Results-driven Senior Systems Administrator with 15+ years of experience managing enterprise infrastructure, leading cross-functional teams, and delivering scalable solutions. Proven expertise in cloud platforms (Azure, AWS), containerization, and database optimization. Certified Scrum Master with strong leadership background, having managed teams of 10+ technical professionals while maintaining 99.9% system uptime across complex virtualized environments.

CORE COMPETENCIES

Linux: Red Hat Enterprise Linux

Cloud & Infrastructure: Azure, AWS, VMware, Kubernetes, Docker

Programming & Automation: Python, PHP, JavaScript, PowerShell, Bash, Ansible

Databases: MySQL, MongoDB, MSSQL, Oracle

Operating Systems: Linux (RHEL, CentOS, Ubuntu), Windows Server 2016/2019

DevOps & CI/CD: Jenkins, Docker, Git, Agile/Scrum methodologies

Monitoring & Security: Splunk, Nessus, OpenVAS, Zabbix, Nagios

PROFESSIONAL EXPERIENCE

Senior Systems Administrator

Fair Price Properties | 2019 – Present

- **Infrastructure Management:** Administer 50+ Linux servers with 99.8% uptime, implementing automated patching and security protocols that reduced manual maintenance by 60%
- **Cloud Operations:** Architect and manage containerized applications on Azure using Kubernetes, GitHub, and Jenkins, supporting \$2M+ in annual property transactions
- **Database Optimization:** Designed and optimized MySQL/MongoDB databases housing 500,000+ property records, improving query performance by 40%
- **Application Development:** Built and deployed PHP/Python and .NET applications that automate property data aggregation from 20+ counties, reducing manual data entry by 80%
- **Security & Compliance:** Conducted vulnerability assessments using OpenVAS and Nessus, achieving 95% remediation rate for critical/high-severity findings within SLA requirements
- **Agile Leadership:** Served as Product Owner and Scrum Master for 5+ concurrent projects, consistently delivering releases on time and within budget

Systems Administrator

University of South Florida – Health Information Systems | 2015 – 2019

- **Enterprise Virtualization:** Managed fully virtualized VMware environment supporting 200+ virtual machines and 3,000+ healthcare users

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- **Telephony Infrastructure:** Led implementation of AVAYA phone system across USF Health, reducing communication costs by 25% while improving reliability
- **Database Administration:** Partnered with Business Intelligence team to upgrade SAP infrastructure, supporting analytics for \$100M+ healthcare operations
- **Web Services:** Deployed and maintained Apache, nginx, and Tomcat web servers handling 10,000+ daily transactions with 99.9% availability
- **Directory Services:** Integrated Red Hat Linux servers with Windows Active Directory using Kerberos, streamlining user authentication for 1,000+ employees
- **Network Monitoring:** Utilized Splunk for proactive network issue detection, reducing mean time to resolution by 50%

Manager – Computer Services

University of South Florida – Student Government | 2006 – 2010

- **Team Leadership:** Managed team of 8 programmers, technicians, and system administrators supporting 100-computer lab and 5,000+ student users
- **Custom Development:** Designed and implemented student/staff websites using PHP/MySQL, improving user engagement by 35%
- **Infrastructure Management:** Configured Linux (Debian) and Windows Server environments with comprehensive services (HTTP, FTP, SSH, DNS, email)
- **Backup & Recovery:** Implemented Symantec VERITAS backup solution, achieving 100% data recovery success rate during system failures

EDUCATION & CERTIFICATIONS

Bachelor of Science in Biomedical Science

Minor in Public Health and Philosophy

University of South Florida | GPA: 3.7 | 2010

Professional Certifications: • Certified Scrum Master (2016) • VMware Associate – Datacenter Virtualization (2016)
• MCITP: SQL Server 2008 (2015)

KEY ACHIEVEMENTS

Cost Optimization: Reduced infrastructure costs by 30% through cloud migration and containerization initiatives

Security Enhancement: Achieved zero security breaches over 6+ years through proactive monitoring and vulnerability management

Process Improvement: Implemented automated deployment pipelines, reducing release time from 4 hours to 30 minutes

Team Development: Mentored 15+ junior administrators, with 80% receiving promotions within 2 years