

Naveed Ahmed

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NAVEED AHMED

Senior Systems Administrator & DevOps Engineer

navkthx@gmail.com | 863-458-0638 | Thonotosassa, FL 33592

PROFESSIONAL SUMMARY

Results-driven Senior Systems Administrator with 15+ years of experience managing enterprise infrastructure, leading cross-functional teams, and delivering scalable solutions. Proven expertise in cloud platforms (Azure, AWS), containerization, and database optimization. Certified Scrum Master with strong leadership background, having managed teams of 10+ technical professionals while maintaining 99.9% system uptime across complex virtualized environments.

CORE COMPETENCIES

Healthcare IT Systems: EHR Integration, Clinical Workflow Optimization, HIPAA Compliance
Software Environment Management: Enterprise Application Support, System Configuration, Implementation Planning
Infrastructure & Cloud: VMware Virtualization, Azure/AWS Cloud Platforms, Linux/Windows Server Environments
Problem Resolution: Root Cause Analysis, Issue Escalation Management, Process Improvement
Programming & Automation: Python, PHP, PowerShell, Bash Scripting, Database Management
Customer Service: Stakeholder Communication, User Training, Service Level Management

PROFESSIONAL EXPERIENCE

Senior Systems Administrator

Fair Price Properties | 2019 – Present

Infrastructure Management: Administer 50+ Linux servers with 99.8% uptime, implementing automated patching and security protocols that reduced manual maintenance by 60%

Cloud Operations: Architect and manage containerized applications on Azure using Kubernetes, GitHub, and Jenkins, supporting \$2M+ in annual property transactions

Database Optimization: Designed and optimized MySQL/MongoDB databases housing 500,000+ property records, improving query performance by 40%

Application Development: Built and deployed PHP/Python and .NET applications that automate property data aggregation from 20+ counties, reducing manual data entry by 80%

Security & Compliance: Conducted vulnerability assessments using OpenVAS and Nessus, achieving 95% remediation rate for critical/high-severity findings within SLA requirements

Agile Leadership: Served as Product Owner and Scrum Master for 5+ concurrent projects, consistently delivering releases on time and within budget

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Systems Administrator

University of South Florida – Health Information Systems | 2015 – 2019

Enterprise Virtualization: Managed fully virtualized VMware environment supporting 200+ virtual machines and 3,000+ healthcare users

Telephony Infrastructure: Led implementation of AVAYA phone system across USF Health, reducing communication costs by 25% while improving reliability

Database Administration: Partnered with Business Intelligence team to upgrade SAP infrastructure, supporting analytics for \$100M+ healthcare operations

Web Services: Deployed and maintained Apache, nginx, and Tomcat web servers handling 10,000+ daily transactions with 99.9% availability

Directory Services: Integrated Red Hat Linux servers with Windows Active Directory using Kerberos, streamlining user authentication for 1,000+ employees

Network Monitoring: Utilized Splunk for proactive network issue detection, reducing mean time to resolution by 50%

Manager – Computer Services

University of South Florida – Student Government | 2006 – 2010

Team Leadership: Managed team of 8 programmers, technicians, and system administrators supporting 100-computer lab and 5,000+ student users

Custom Development: Designed and implemented student/staff websites using PHP/MySQL, improving user engagement by 35%

Infrastructure Management: Configured Linux (Debian) and Windows Server environments with comprehensive services (HTTP, FTP, SSH, DNS, email)

Backup & Recovery: Implemented Symantec VERITAS backup solution, achieving 100% data recovery success rate during system failures

EDUCATION & CERTIFICATIONS

Bachelor of Science in Biomedical Science

Minor in Public Health and Philosophy

University of South Florida | GPA: 3.7 | 2010

Professional Certifications:

- Certified Scrum Master (2016)
- VMware Associate – Datacenter Virtualization
- Currently Pursuing Amazon Cloud Solutions Architect Certification.

KEY ACHIEVEMENTS

Cost Optimization: Reduced infrastructure costs by 30% through cloud migration and containerization initiatives

Security Enhancement: Achieved zero security breaches over 6+ years through proactive monitoring and vulnerability management

Process Improvement: Implemented automated deployment pipelines, reducing release time from 4 hours to 30 minutes

Team Development: Mentored 15+ junior administrators, with 80% receiving promotions within 2 years